

VITA

TERESA LINNEA SCHEID

ADDRESS: Department of Sociology
University of North Carolina at Charlotte
Charlotte, NC 28223
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EDUCATION: Ph.D. North Carolina State University, 1986
Major: Sociology
Minor: Political Science and Public Policy
Dissertation Title: "Ritual Conformity and Loose-Coupling in the Organization of Outpatient Patient Commitment."

Master of Science. Texas A&M University, 1982
Major: Sociology
Thesis Title: "The Enlightenment Faith in Progress and Social Science."

Bachelor of Arts. Heidelberg College, 1979
Major: Sociology

PROFESSIONAL EXPERIENCES:

Full Professor, Department of Sociology
University of North Carolina-Charlotte
Associate Professor (1995-2005)
Graduate Coordinator (1995-1997; 1998 to 2003)
Executive Director of the Health Services Research Academy
(2000 to 2004) and (2010-2014)
Assistant Professor (1990-1994)

Honorary Senior Lecture in Health and Social Policy (October 2000-September 2002)
School of Health Studies
University of Wales-Swansea

Visiting Associate Professor (1997-1998)
Department of Sociology
University of Wisconsin - Madison

Postdoctoral Fellow (1993-1994)

National Institute of Mental Health
Mental Health Research Center
University of Wisconsin, Madison

Assistant Professor (1986-1990), Director of Sociology (1988-1990)

Department of Sociology and Anthropology
Saint Vincent College, Latrobe PA

Senior Research Assistant (1984-1986)

North Carolina State University
National Institute of Mental Health funded grant,
"Evaluation of Civil Commitment: Individual Outcomes."

Teaching Assistant (1983-1984)

North Carolina State University (1983-1984)
University of North Carolina at Chapel Hill (1982)
Texas A&M University (1980-1982)

AREAS OF RESEARCH AND TEACHING INTEREST

Health Policy, Medical Sociology, Sociology of Mental Health and Illness
Social Organization of Health Care (including Complex Organizations, Work and
Occupations, Professions)
Advanced Qualitative Data Analysis, Mixed Methods Research
Community Based Participatory Action Research

PUBLICATIONS

T.L. Scheid. 2022. "Behavioral Health and the College Environment." Fall issue of the American Sociological Association's online magazine, *Footnotes*.

T.L. .Scheid and S.M. Smith. 2021. *Ties That Enable: Community Solidarity for Adults Living with Serious Mental Illness*. Rutgers University Press.

T.L. Scheid. 2021. "Mental Health" Chapter 20 in *The Wiley Blackwell Companion to Medical Sociology*. Edited by W.C. Cockerham. Wiley Publications. Under revision for the 2nd edition.

Walsh Koricke, M. and T.L. Scheid. 2020. "Coercive Conformity: Does State Mandated Reporting of Hospital Errors Improve Patient Safety?" *Research in the Sociology of Health Care*. Volume 38.

S. De Scisciolo and T.L. Scheid. 2018. *Reducing Race Differences in Direct-to-Consumer Pharmaceutical Advertising: The Case for Regulation*. Lanham, Maryland. Lexington Books.

T.L. Scheid and E.W. Wright (Editors). 2017. *The Handbook for the Study of Mental Health: Social Contexts, Theories and Systems*. 3rd Edition. (includes three overview chapters authored by the editors). Under revision for the 4th edition.

T.L. Scheid. 2016. "An Institutional Analysis of Public Sector Mental Health in the Post-Deinstitutionalization Era." *Advances in Medical Sociology*, 17, 63-87.

T.L. Scheid and G. Smith. 2016. "Is physician-patient concordance associated with greater patient trust for women of low socioeconomic status?" *Gender and Health*. On-line posted June, 20, 2016. DOI: 1080/03630242.2016.120881.

S. LeGrand, T.L. Scheid, and K. Whetton. 2016. "The Differential Impact of Social Relationships on Health Outcomes for HIV Positive Men and Women." *Research in the Sociology of Health Care*, 34: 155-176.

T.L. Scheid. 2015. "The Sociology of Mental Health." Review Essay for the Cambridge Handbook of Sociology.

T.L. Scheid. 2014. *Comprehensive Care for HIV/AIDS: Community-Based Strategies*. Routledge.

T.L. Scheid. 2014. "Sociology of Care." "Case Managers." Selections for the Cultural Sociology of Mental Illness, Edited by Andrew Scull and J. Geoffry Golsom. Sage Publications (this serves as a reference volume).

T.L. Scheid. 2013. "Managed Care." "Social Welfare and Mental Health Care." "Involuntary Commitment." Selections for the Blackwell Encyclopedia of Sociology, Edited By George Ritzer.

G. Smith and T.L. Scheid. 2013. "An Application of the Anderson Model of Health Utilization to the Understanding of the Role of Race Concordant Doctor/Patient Relationships in Reducing Health Disparities." *Research in the Sociology of Health Care*, Vol. 31:: 187-214.

T.L. Scheid and T.N. Brown (Editors). 2010. *A Handbook for the Study of Mental Health: Social Contexts, Theories and Systems*. New York: Cambridge University Press.

T.L. Scheid. 2010. "Reluctant Managers and Ideologies of Care." Pg. 671-94 in *The Sociology of Mental Health: A Comprehensive Reader*, edited by Jane D. McLeod and Eric R. Wright. Oxford University Press.

T.L. Scheid. 2009 (editor): *Mental Health: Major Themes in Health and Social Welfare. 4 volume series.* London: Routledge Ltd.

T.L. Scheid. 2008. "Competing Institutional Demands: A Framework for Understanding Mental Health Policy." *Social Theory and Health* 6: 291-308.

Dunham, A.H., T.L.Scheid, and W.P. Brandon. 2008. "Physicians as Advocates for Their Patients: Depression Treatment in Primary Care." *Research in the Sociology of Health Care*, Volume 28: 141-166.

T.L. Scheid. 2007. "Specialized Adherence Counselors Can Improve Treatment Adherence: Guidelines for Specific Treatment Issues." *Journal of HIV/AIDS & Social Services*. Volume 6: 121-38.

T.L. Scheid and G. Greenberg. 2007. "Organizational Analysis of Mental Health Care." In *Mental Health, Social Mirror*, edited by B. Pescosolido, W. Avison, and J. McLeod. Kluwer Academic Publishers. Pp. 379-406.

T.L. Scheid, D.R. Joyner, M.G. Plescia, K. Blasky. 2006. "Steps to a Negotiated Consensus: A Framework for Developing Community Health Initiatives." *Research in the Sociology of Health Care*. Volume 24: 239-262.

T.L. Scheid. 2006. "Managed Care." Selection for the Blackwell Encyclopedia of Sociology, Edited By George Ritzer.

T.L. Scheid. 2005. "Stigma as a Barrier to Employment: Psychiatric Disability and the Impact of the American with Disabilities Act." *International Academy of Psychiatry And Law*. 28: 670-690.

T.L. Scheid. 2004. *Tie a Knot and Hang On: Delivering Mental Health Care in a Turbulent Environment*. Hawthorne, NY: Aldine De Gruyter Press.

T.L. Scheid. 2004. "Service System Integration: Panacea for Chronic Care Populations?" *Research in the Sociology of Health Care*, Volume 22: 143-160.

M. Plescia, D.R. Joyner, and T.L. Scheid. 2004 "A Regional Health Care System Partnership with Local Communities to Impact Chronic Disease." *Preventing Chronic Disease* (Serial online). Available from: URL: http://www.cdc.gov/pcd/issues/2004/Oct/04_0020.htm.

T.L. Scheid 2003. "Managed Care and the Rationalization of Mental Health Services." *Journal of Health and Social Behavior*. 44 (1): 142-161.

T.L. Scheid. 2002. "Managed Care, Managed Dollars, Managed Providers: Ethical Dilemmas in Mental Healthcare." *HealthCare Ethics Committee Forum*, 14 (2):

T.L. Scheid and M.C. Suchman. 2001. "Ritual Conformity to the Americans With Disabilities Act: Coercive and Normative Isomorphism." *Research in Social Problems and Public Policy*, Volume 9: 101-136.

T.L. Scheid. 2001. "Medical Sociology: Diversity and Integration." Review Essay. *Contemporary Sociology* 30: 110-113.

T.L. Scheid. 2001. "Coercion in Mental Health Services." Review Essay. *Mental Health Services* 115-118.

T.L. Scheid. 2000. "Rethinking Professional Prerogative: Managed Mental Health Care Providers." *Sociology of Health and Illness* 17: 700-19.

A. V. Horwitz and T.L. Scheid. (editors) 1999. *Handbook for the Study of Mental Health: Social Contexts, Theories and Systems*. Cambridge University Press. Included within this volume are three original chapters:

"Approaches to Mental Health and Illness: Conflicting Definitions and Emphases" by A.V. Horwitz and T.L. Scheid, pg. 1-11.

"The Social Context of Mental Health and Illness" by T.L. Scheid and A.V. Horwitz, pg. 151-160.

"Mental Health Systems and Policy" by T.L. Scheid and A.V. Horwitz, pg. 377-391.

T.L. Scheid 1999. "Employment of Individuals with Mental Disabilities: Business Response to the ADA's Challenge." *Behavioral Sciences and the Law* 17 (1): 73-91.

T.L. Scheid 1999. "Emotional Labor and Burnout Among Mental Health Professionals" *Perspectives on Social Problems* 11: 169-194

T.L. Scheid. 1999 "Compliance with the ADA and Employment of Those with Mental Disabilities." Chapter in *ADA, Employment, and Disability Policy*, edited by Peter Blanck. Northwestern University Press.

D. Zablotsky, T.L. Scheid, and T. Robertson. 1999 "Preparing for an Uncertain Future: Assessing the Service Environment and the Challenges of Providing Long Term Care." *Research in the Sociology of Health Care* 16: 149-170..

- T.L. Scheid. 1998. "The Americans with Disabilities Act, Mental Disability, and Employment Practices." *The Journal of Behavioral Health Services and Research* 25: 313-325.
- T. L. Scheid. 1998. "Exploring the Schizophrenic Self: Self Concept, Social Control and Freedom." *Current Perspectives in Social Theory* Vol 18: 227-259.
- T. L. Scheid, L. Fayram, V. Littlefield. 1998. "Work Experiences of Mental Health Care Providers: Professional and Organizational Determinants of Burnout and Satisfaction." *Research in the Sociology of Health Care* 15: 51-76.
- T. L. Scheid and J.R. Greenley. 1997. "Evaluations of Organizational Effectiveness in Mental Health Programs." *Journal of Health and Social Behavior* 38: 403-426.
- T.L. Scheid and C. Anderson. 1995. "Living with Chronic Mental Illness: The Role of Work." *Community Mental Health Journal* 31:163-176.
- T.L. Scheid and A. Meyer. 1995. "Holding Onto Success: A Case Study of Mental Health Care Reform." *Journal of Mental Health Administration* 22: 29-37.
- T.L. Scheid. 1994. "An Explication of Treatment Ideologies Among Mental Health Care Providers." *Sociology of Health and Illness* 16: 668-693.
- T.L. Scheid. 1993. "An Investigation of Work and Unemployment Among Psychiatric Clients." *International Journal of Health Services* 23: 763-782.
- T.L. Scheid-Cook. 1993. "Controllers and Controlled: An Analysis of Participant Constructions of Outpatient Commitment." *Sociology of Health and Illness* 15: 179-193.
- T.L. Scheid-Cook. 1992. "Organizational Enactments and Conformity to Environmental Prescriptions." *Human Relations* 45:537-554.
- T.L. Scheid-Cook. 1991. "The Validity of Social Control Critiques: Psychiatric Medication, Side Effects, and Outpatient Commitment." *Sociological Focus* 24:59-77.
- T.L. Scheid-Cook. 1991. "Outpatient Commitment as Both Social Control and Least Restrictive Alternative." *Sociological Quarterly* 32:43-60.
- T.L. Scheid-Cook. 1991. "Ritual Conformity and Organizational Control: Loose-Coupling or Professionalization?" *Journal of Applied Behavioral Science* 26:185-202.
- T.L. Scheid-Cook. 1990. "Classic Texts in Freshman Courses: So Far So Good." *Innovative Higher Education* 15:43-54.

V.A. Hiday and T.L. Scheid-Cook. 1990. "Social Support Following Civil Commitment Experience." *North Carolina Journal of Mental Health*. XI:3-12.

V.A. Hiday and T.L. Scheid-Cook. 1990. "Outpatient Commitment for "Revolving Doors" Patients: Treatment and Compliance." *The Journal of Nervous and Mental Disorder* 179:83-88.

V.A. Hiday and T.L. Scheid-Cook. 1989. "A Follow-Up of Chronic Patients Committed to Outpatient Treatment." *Hospital and Community Psychiatry* 40:52-59.

T.L. Scheid-Cook. 1988. "Mitigating Organizational Contradictions: The Role of Mediatory Myths." *The Journal of Applied Behavioral Science* 24:161-171.

T.L. Scheid-Cook. 1987. "Commitment of the Mentally Ill to Outpatient Treatment." *Community Mental Health Journal* 23:173-182.

T.L. Scheid-Cook, V.A. Hiday, and K. Wooten. 1987. "Mental Patients Eager and Willing to Help Sociological Research." *Sociology and Social Research* 72: 57-61.

V.A. Hiday and T.L. Scheid-Cook. 1987. "The North Carolina Experience with Outpatient Commitment: A Critical Appraisal." *International Journal of Law and Psychiatry* 10:215-232.

V.A. Hiday and T.L. Scheid-Cook. 1987. "An Assessment of Outpatient Commitment in North Carolina." *Education and Self Management of the Psychiatric Patient* 1:4-7.

T.L. Scheid-Cook. 1986. "Scientific Progress in the Socio-cultural Sciences." *Sociological Spectrum* 6: 269-287.

CONTRACTS

2013. Contract with the Mecklenburg County Health Department to conduct The Comprehensive Ryan White Needs Assessment for the Charlotte Transitional Grant Area (which covers six counties). Conducted stakeholder and consumer interviews, wrote the Needs Assessment Report and presented it to stakeholders.

2012. Contract with the Mecklenburg County Health Department to write The 2012 Ryan White Comprehensive Plan for the Charlotte Transitional Grant Area (this covers six counties).

2003-2007. Project Evaluator, Center for Substance Abuse Treatment Grant Program (Substance Abuse, Mental Health and Services Administration). Substance Abuse Enhancement Project. Grantee Organization: Regional HIV/AIDS Consortium.

2004. Evaluation of Planning Process, NC Mental Health Reform. Contract Awarded by Pathways Mental Health System to evaluate their planning process to meet state mandates to privatize mental health care services.

2003. Analysis of Qualitative Data. Carolinas HealthCare System, Contract to analyze qualitative data collected from five counties as part of a broad based community health planning initiative.

2000-2002. Project Evaluator, Substance Abuse, Mental Health and Services Administration. Grantee Organization: Mecklenburg County Health Dept.

BOOK REVIEWS

Review Essay: A Decade of Critique: Notable Books in the Sociology of Mental Health and Illness.” 2013, *Contemporary Sociology*, 43 (2), pg. 77-83.

Caring for Them from Birth to Death: The Practice of Community Based Cuban Medicine by Christina Perez (2008: Lexington Books). For *Contemporary Sociology*.

The New Bureaucracy: Quality Assurance and its Critics by Mas Travers (2007: The Policy Press). For *Contemporary Sociology*.

Qualitative Methods and Health Policy Research by Elizabeth Murphy and Robert Dingwall (2003: Aldine de Gruyter). For *Qualitative Social Work*.

The Word as Scalpel: A History of Medical Sociology by Alan Bloom (2002: Oxford University Press) for *Contemporary Sociology* 32(4): 519-20). 2003.

Pathology and the Postmodern: Mental Illness as Discourse and Experience by Dwight Fee (2000: Sage Publications) for *Contemporary Sociology* 30 (6): 653-654, 2001.

Handbook of the Sociology of Mental Health edited by Carol S. Aneshensel and Jo C. Phelan (1999: Kluwer Academic Press) for *Social Science and Medicine* 53: 551-552, 2001.

Understanding Depression: Feminist Social Constructionist Approaches by Janet M. Stoppard (2000: Routledge, London) for *Health* 5: 495-497, 2001. The Gospel of Germs: Men, Women and the Microbe in American Life by Nancy Tomes (1998: Harvard University Press) for *Contemporary Sociology* 28: 110-111, 1999.

A Sand County Almanac by Aldo Leopold (1966: Oxford University Press) for *Teaching Sociology* 21: 312-214, 1993.

Max Weber: An Introduction to His Life and Work by Dirk Kasler (1988: University of Chicago Press) for *Quarterly Journal of Ideology*, 14,1990.

Gender, Ideology, and Action: Historical Perspectives on Women's Public Lives by Janet Sharistanian, editor (1986: Greenwood Press) for *Quarterly Journal of Ideology* 12:92-94, 1988.

Social Stress in the United States by Arnold S. Linksy and Murray A. Strauss (1986: Auburn House Publishing) for *Contemporary Sociology* 16:881-882, 1987.

Ethnic Women and Feminist Values: Toward a "New" Value System by Abraham D. Lavender (1986: University Press of America) for *Quarterly Journal of Ideology*. 11:108-109, 1987.

The Enclosed Garden: Women and Community in the Evangelical South, 1930-1900 by Jean E. Friedman (1985: Chapel Hill, N.C.: The University of North Carolina Press) for *Quarterly Journal of Ideology* 10:59-60,1986.

The Therapeutic State by Thomas Szasz (1984. New York: Prometheus Books) for the *Journal of Psychiatry and Law* Spring: 145-147, 1987.

The Creation Controversy by Dorothy Nelkin (1982.Boston: Beacon Press) for *Quarterly Journal of Ideology* 9:65-66, 1985.

INVITED TALKS/WORKSHOPS (since 2000)

“The Opioid Epidemic and Psychological Burnout.” Invited speaker at two North Carolina Conferences for Mental Health and Substance Abuse Providers. November 2017 and May 2018.

“The Mental Health Consequences of HIV” Two education workshops conducted for the 2007 Carolinas Association for Community Health Equity (CACHE) Conference.

“Providing Mental Health Care in a Turbulent Environment.” North Carolina State University, April 21, 2006 (Workshop and Departmental Presentation).

“Mental Health Consequences of HIV/AIDS in African Americans.” UNC-C Conference on Africa and the Diaspora, April 7, 2005.

“Understanding the Sources and Consequences of Psychological Burnout.”

Professional Development Training for Substance Abuse Prevention Services, Charlotte NC. 2005.

“Our Hard Jobs are Getting Harder: Consequences of the Commodification of Care.” UNC-CH/Duke Program in Mental Health Services and Systems Research. October 26, 2004.

“Qualitative Data Analysis” Half Day workshop at Marquette University, Sept. 24, 2004.

“Adherence Strategies and Tools: Research Results.” Metrolina AIDS Project, HIV Case Manager Adherence Training. June 5, 2003.

“Managed Emotional Laborers” Seminar talk to Ph.D. students and faculty at Glasgow Caledonian University (Program in Sociology and Social Policy). March 13, 2001.

“Commodification and Contradiction: The Rationalisation of Mental Health Care” Seminar talk to the British Medical Sociology Group. March 17, 2001.

“Using Qualitative Methods to Study Mental Health Services” Workshop for doctoral students in the Health and Social Policy Program. University of Wales – Swansea. March 16, 2001.

PROFESSIONAL MEMBERSHIPS (current)

American Sociological Association
American Public Health Association
Society for the Scientific Study of Social Problems

ELECTED POSITIONS/OFFICES HELD (since 2000)

PROFESSIONAL:

American Sociological Association:

Medical Sociology, Chair, Teaching, 2010-2012; Chair, Nominations, 2006
Mental Health, Section Chair, 2012-13. Secretary-Treasurer, 2008-09
Chair, Nominations, 2005; Chair, Awards, 2018-20

Society for the Study of Social Problems:

Co-Chair, Health, Health Policy and Health Services Section, 2014-16
Chair, Mental Health Section, 2009-2011;
Chair, Minority Scholarship, 2004; Nominations Committee,
2012 (one of 4 elected by fellow section chairs).

North Carolina Sociological Association, Board of Directors, 2001-2004

COMMUNITY:

Mecklenburg County HIV/AIDS Council, Secretary (2006-2016)
Mecklenburg Country HIV Task Force, Chair, Sub-committee on system integration
(2003-05)

UNIVERSITY:

Chair, Public Policy PhD Governance Committee (2010 to 2012)
Executive Director, UNC-C Health Services Research Academy,
2010 to 2016; 2000-2004 (2 terms)
Executive Board, UNC-C Health Services Research Academy, 1997-2000
College Course and Curriculum Committee Chair, 2004-2006
(also a member several times)
College Faculty Council, 2020-2022
Graduate Council, alternative in 2010-11 (attended all meetings)
Faculty Research Grants (numerous times as a member)
Departmental Review Committee, Chair 2001, 2005, 2011, 2012, 2018;
Departmental Search Committee (numerous times)

COURSES REGULARLY TAUGHT

GRADUATE:

Health Policy; Health and Health Care Research
Qualitative Data Analysis: Theory Construction and Analysis in the Behavioral Sciences.
Social Context of Mental Health
Social Organization of Health Care
Research Methods for Health Administration
Social Theory

UPPER-LEVEL:

Senior Seminar, Capstone Course for Sociology Majors
Complex Organizations, Sociology of Work and Industry
Medical Sociology, Sociology of Mental Health and Illness,
Research Methods, Data Management in the Social Sciences
The Evolution of Social Thought, Social Theory, Classical Theory,
Honors Course for College Scholars: Sociological Perspectives on Dehumanization

LOWER-LEVEL:

Health and Quality of Life (Liberal Studies Course)
Introductory Sociology, Social Problems,
Social Inequality and Stratification